



PATIENT PARTICIPATION GROUP

Meeting held at Long Bennington Medical Centre on 19th March 2025 at 09:30am.

Attendees: CS MG, KB, AT, NB, JE, SB, PW, NH, SH

1. Apologies for absence ER

2. Approval of minutes of previous meeting for

Agreed as a true record.

3. Matters arising –

Today's meeting was joined by Dr W and two new potential members of the PPG. Welcome to them, both gave a brief overview of themselves to the group.

4. Surgery Updates –

- Wellbeing walk today, the 25th with an arranged stop for Coffee/tea and or cake at Foston VH. Regular Wellbeing walks will continue each month hopefully with the addition of some Away walks in-between starting from different villages and with a cup of coffee and a biscuit at the end. The Reindeer at Long Bennington may be able to do this and maybe other cafes etc elsewhere.
- There were 72 DNAs in February, slightly down but about average.
- Minutes for April. NH suggested that we trial an App to record the minutes. This would cost approx. £90 per annum but would free members from this task. It was agreed to trial this at today's meeting and feedback discussed at the next meeting.
- PPG Questionnaires. 71 questionnaires have been collected so far from two sessions. The results from the questionnaires will be presented in the April meeting. Interaction with patients was fantastic and feedback received is really valuable. Thank you to all that were involved in the M&G sessions. involved with this.
- PPG Mission Value statement. The mission statement was sent out for approval and feedback was received. SB offered to try and shorten the wording to make it as user friendly as possible and there was a discussion on how to make it more visible to visitors to the surgery. Perhaps a poster or spider graphic.

-Terms of reference section 1.8 mentions raising funds for the practice to assist in the purchase of additional equipment or services for the benefit of patients – CS would like to see the PPG contributing towards this idea. One idea put forward was to raise funds to purchase new BP monitors. The practice is increasingly reliant on home blood pressure readings. It was then suggested by SH that the PPG could do a raffle to raise funds.

-1.9 Links with other PPG's. Consideration was given to making closer links with other PPGs to share good practice and ideas. Possibly nominating a Liaison member to visit other groups. SB found a digital sharing meeting very interesting.

-3.1 PPGs are required to have at least 8 meetings a year. We now have 10 meetings, and the start time of the meeting is 09:30am, the terms of reference will be amended to reflect this.

-Absence of a Secretary role. No one was eager to take on this role. There was hope that the App mentioned previously would prove effective in negating the need.

-Declaration of Commitment. Everyone needs to make this declaration. An email will be sent to everyone.

- AT has requested that in general if emails are sent out to members that it would be helpful if they were acknowledged even if not directly needing an answer.

- It was decided to set up a Whatsapp group for members. MG kindly offered to set this up.

-Appointment data 4801 telephone calls were made to the surgery, 4127 face to face appointments were provided. 1810 telephone appointments were made.

-Surgery has taken on a number of new patients, currently 57% of the patient population are 50+ years old.

-GP Rota changes. From 31st March there will be a modified rota change. A GP partner will be in the surgery every day. GP working patterns will be published on the website. The aim is to improve efficiency and continuity of care. Continuity is key to this practice.

PPG Plans for 2025

-NB is keen for us to instigate an Equipment Amnesty to prevent equipment ending up festering in sheds or ending up in the skip. Newark Hospital will accept equipment from Lincolnshire.



More direct interaction with patients. Perhaps a community bridge person to link in with village events in our area such as Chatty Cafe, Foston Coffee morning.

-Mapping Doctors workshop.... ER attended this workshop and found it useful. Nine members of PPG's attended in total. The workshop focused on attracting more Doctors to Lincolnshire. ER and others were willing to host students or people on placement in their residential homes. ER to share more information on this as she receives any information.

Digital Co-production meeting info has been circulated. NHS App is being promoted with the aim to consolidate diverse apps into one.

Home Visit Support

This has been running for about 18 months and is proving very popular. A friendly pop in service for housebound and others in Long Bennington and Foston. Volunteers for other villages will be welcome and training can be given. NH has taken an interest to support patients. Training and DBS will need to be completed prior to visits commencing.

One to one Dementia walks have also developed since the commencement of the Wellbeing walks.

Dementia Group

The PPG continues to support the monthly Dementia group.

The group is expecting to receive funding from Lincolnshire Co-op mid-April time.

Foston Neighbours

Good Neighbours group running breakfast club, coffee mornings and local lunches and personal support.

60 Meals were provided at the last lunch along with information on the Lions international containers. They distributed 35 containers out to those patients who attended groups. The local Fire & Rescue service also gave a presentation on home safety.

Any Other Business

Dr W thanked for his attendance

Patients who are eligible for the Spring Covid vaccination will soon receive their invite.

Date and Time of Next Meeting

Next meeting 16th April 9.30am



Actions:

SB to look at the wording for the Mission, Value statement

CS to obtain all members mobile number for the Whatsapp group

CS to arrange for Safeguarding training and DBS check for NH

CS to make changes to Term of Reference and Annual Declaration of Commitment